



Global Maritime Week - 2nd Edition

20-21 January 2021

Excerpts from an interview with
Keld Qvistgaard | Senior Ice Advisor | DMI
Greenland Ice Service

Do you see AI and adopting AI into your organisation as beneficial to business growth?

Yes, it is absolutely necessary. We need smart technology, like Artificial Intelligence, Machine Learning to help us manage and analyze the rapidly increasing volumes of satellite data. Global warming and retreating sea ice gives longer operating seasons and a wider user base, requesting more ice products and forecast, for support safe navigation.

How has COVID-19 changed the way your organisation works and your role?

COVID-19 has caused that 80-90 pct of management, production, science and development is conducted from staff's home. Most staff has quickly become familiar with communication technology, but the situation has shown that smart communication technology cannot replace physical meetings. Once we have passed COVID-19 we expect that work from home and virtual meetings will be integrated as a supplement.

As we move into 2021 what do you see as the key priorities for the Maritime sector and your company?

Post COVID-19 we need to interact more with agencies and industry to understand and quantify the short term and long term COVID-19 impact on the maritime community.